

ASSISTIVE COMMUNICATION DEVICES

We recommend that you use the resources below to plan how your organization can communicate more effectively with people with vision or hearing disabilities, and those with limited English proficiency during times of emergency.

• Large Print Documents:

Make sure that font size is at least 16+ for people who have low vision.

• In-person readers:

Volunteers or staff members may need to read documents or describe in detail the surroundings of a situation.

Accessible Signage:

Signs that use large print, Braille, or other languages.

• Tablets with Screen Reading and Screen Magnification Software:

People who are Blind or have low vision use this technology to read documents. Screen reading software will read the entire screen to the individual, and screen magnification software will enlarge the screen.

• Video Remote Interpretation (VRI):

Video telecommunication service that uses a web camera and speakers to provide sign language interpretation through a remote or offsite interpreter.

• Personal Amplification Device/telephones that convert speech to captions:

Technology that people who are Deaf or have hearing loss use to communicate.

Communciation Access Real-Time Translation (CART):

Real-time captioning service used to convert speech to text for people who are deaf or people whose first language is different than the language being used.